



SELLMARK®



“BRANDS THAT SELL”



Quality Assurance Team Member

Sellmark Corporation is a leading manufacturer of outdoor lifestyle products headquartered in Mansfield, Texas. Sellmark’s brands include: Sightmark, Pulsar, Firefield, 12 Survivors and Southern Crossbow. Our brands and products are found in more than 50 countries and are represented at Academy Sports and Outdoors, Bass Pro Shops, Cabela’s, Gander Mountain and other top retailers. Sellmark’s awards include: Inc. 500|5000 Fastest-Growing Companies; Dallas 100™ Fastest-Growing Private Companies; Fort Worth Business Press Top 100 Private Companies and more. Sellmark seeks employees with the ability to contribute creatively in teams as well as work independently to achieve our vision—to be the No. 1 developer of brands and products for the outdoor lifestyle market.

Core Duties and Responsibilities

- Answer technical support calls for our product
- Respond to emails from customers containing technical support questions
- Quality check and test new product
- Inspect and test returned product
- Re-label product
- Repackage product
- Repair product
- Assist warehouse crews, marketing and sales in special projects
- Warehouse cleanup/organization
- Minor facility maintenance tasks
- Other duties and tasks as assigned by management

Required Skills and Attributes

- High level of integrity and strong work ethic
- Tech savvy with high school degree, GED or technical school
- Excellent analytical and communication skills
- Computer proficiency in Microsoft Office with strong emphasis on Excel and Outlook
- Demonstrated ability to effectively communicate verbally and in writing; provide accurate technical assistance and guidance to customers on policy and procedure issues
- Experience measuring equipment (calipers, micrometers and multi-meters)
- Work successfully independently and as a team member
- Maintain a high level of professionalism, patience and efficiency to minimize customer dissatisfaction and increase customer loyalty
- Manage multiple tasks and prioritize workload
- Able to lift and carry up to 50 pounds
- Shooting/Hunting outdoor experience a plus

Competitive Compensation, Benefits and Training

- Starting pay \$11-12 per hour, paid vacation, medical insurance, and 401K profit sharing
- Initial intensive training program provided and continual training opportunities available

Send resumes and a cover letter to: kcurtis@sellmark.net or fax (817)394-1628

